



The College
of West Anglia

Arrangements for obtaining the views of staff and students on the determination and periodic review of the educational character and mission of the College and the oversight of its activities

The Corporation and College are committed to obtaining the views of its staff and students and have the following arrangements in place:

Students

- Student feedback surveys are conducted through the year using a variety of methods including use of the Learn.cwa, the College's VLE.
- Student focus groups are run at all campuses, and for each programme area, through the year
- Class representative meetings – elected learner representatives feedback at class, course and campus levels
- Class representatives annual conference, held in the autumn term
- Student Governor membership of the Corporation, including the opportunity to participate in the periodic review of the educational character, mission, values and strategic priorities.
- College complaints and compliments process
- FE Choices (formerly Framework for Excellence) via web link
- HE student membership of the HE Steering Group
- HE students serve on course committees.

Staff

- Departmental/team meetings
- College Leadership Team Meeting
- Staff survey – annual
- Regular meetings with the three recognised Staff unions
- Staff Governor membership of the Corporation, including the opportunity to participate in the periodic review of the educational character, mission, values and strategic priorities.
- Principal's Briefings provided to regularly update staff
- College complaints and compliments process
- Staff Wellbeing Group
- Staff serve on the College Safeguarding Board and E&D Committee
- Staff Focus Groups
- Communications Group
- Through ad hoc presentations to Staff on specific topics, as required
- Through feedback from the staff appraisal process
- Through information gained from exit interviews and questionnaires.

Monitoring and Review

The results of any consultation on the educational character and mission of the institution and the oversight of its activities will be considered by the Corporation, through its strategic planning/development days and with input from management strategic workshops. They will be used to inform their annual review of the College's mission, values and strategic priorities.

The consultation methods will be kept under review to ensure they are fully accessible and meet the needs of staff and students.